

CloudBee Social Wifi helps brick-and-mortar businesses enhance customer loyalty by leveraging in-store WiFi access. Automate customer connections through highly targeted ads, email marketing, and SMS communication – making sure that you and your customers are always just a click away.



Customers are encouraged to engage with your social media channels and/or provide their email addresses – for free WiFi access. No data entry necessary – all gathered data is clean, accurate, and automated.

Use the data to connect and engage with your customers directly – reward return visits, reach out to your customers with special deals and thank you notes, increase your social media presence, and more.

# HOW BUSINESSES CAN BENEFIT FROM CLOUDBEE SOCIAL WIFI



### **Airports**

Track passenger wait time and footfall trends by offering secure Guest WiFi.



# **Shopping Malls**

Set up a mall network and generate advertising revenue.



#### **Venues**

Create a channel for engagement using a Social WiFi and generate customer data in the process.



### Retail

Incentivize shoppers to connect to Guest WiFi and build a network of loyal customers.



### Restaurants

Provide updates to your customers through automated email and SMS – to enhance brand loyalty.



### Hospitality

Offer the most popular amenity and showcase some of your digital ads to your guests.



### **Automotive**

Offer Guest WiFi at dealerships and automate service reminders to customers.



## **Vacation Properties**

Provide free and safe WiFi to Guests and use it as a platform for your digital ads and fresh updates.

### **HOW MANAGED WIFI**



Over 50% of customers stay longer at locations that offer free Guest WiFi – the best part is that they don't mind sharing their data, for the sake of getting free data access. With this system in place, businesses can leverage all data collected to create a targeted marketing campaign. They have full control over how and which data to collect and the customers can choose which personal information they'd prefer to share – whether their phone number or email address.



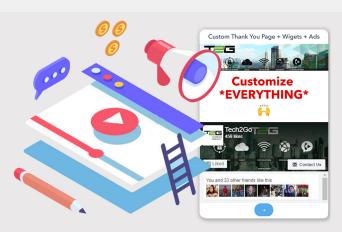
# CONNECT-

Guests will connect to your open Wi-Fi network without a password.



# STEP 2 -

To get access, guests are then asked to log in using a Tibay Republic account, email address, or voucher.



# CONTROL

Enterprise Support | Cloud DNS
Protection | Reporting & Analytics | Access
to Client Portal | Bandwidth Management
| User/Voucher Management



# AUTOMATE

Automatically set "smart" triggers and actions, such as sending an email or SMS/MMS message through the platform or through third-party APIs.

- Trigger when guests connect to WiFi network
- Trigger when guests disconnect from WiFi network
- Trigger when guests have not returned
- Trigger when it's the guest's birthday
- Filter automations based on data points
- Delay actions for drip sequences

### **BENEFITS**

- Deliver a social-powered WiFi marketing solution
- Collect valuable, social data and optimize marketing campaigns real-time
- Engage with Guests via email, SMS, social ads, and through our third-party integrations
- Automate migrating all user and demographic data into your existing marketing database
- Build a retargeting list of customers who will connect to CloudBee

- Increase guest engagement and build customer loyalty
- Run your own WiFi advertising network with banner and video ads, reporting, and CTR tracking
- Build and expand your email marketing lists and social media presence
- Increase foot traffic and your customer's time spent and spending abilities.

### **SOLUTIONS**



### Social Media Campaigns

Boost social engagement and awareness.



### **Real-Time Engagement**

Leverage existing coupon and loyalty efforts – and drive incremental usage.



#### **Chatbot Initiators**

Automatically trigger your chatbots on Facebook Messenger and WhatsApp.



### **Loyalty & Coupons**

Drive WiFi traffic through mobile contests and lead generation on-location.



#### **Mobile Contests & Lead Generation**

Ask guests on-location for their feedback and get instant results.



#### **Guest Feedback & Surveys**

Integrate directly with TripAdvisor for reputation management.



### **Reputation Management**

Leverage our built-in TripAdvisor Review Express integration.







